

From: George Morino/=TMS/Toyota. Sent:9/30/2009 7:37 AM.  
To: [ - ] Dave Zellers/=TMS/Toyota@Toyota.  
Cc: [ - ] .  
Bcc: [ - ] .  
Subject: Re: Request for Pamela Kalman Overtime.

You have no idea what your words mean to me.

Thank you DZ!

From: Dave Zellers  
Sent: 09/29/2009 08:27 PM PDT  
To: George Morino  
Subject: Re: Request for Pamela Kalman Overtime  
You'll probably either not believe me or think I'm nuts, but I'd just as soon be there with you and the boys....  
\*\*\*Sent from Dave Zellers' BlackBerry\*\*\*

From: George Morino  
Sent: 09/29/2009 07:02 PM PDT  
To: Dave Zellers  
Subject: Fw: Request for Pamela Kalman Overtime

Flashbacks to two years ago... Late nights, weekends and lots of pizza... I can't believe this happened to us again (with interest) after all our previous efforts...

George Morino  
National Manager  
Quality Compliance Department  
Product Quality and Service Support  
Toyota Motor Sales, U.S.A., Inc.  
Tel. 310-468-3392  
Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 09/29/2009 07:01 PM -----

George Morino/TMS/Toyota  
09/29/2009 06:41 PM  
To Paolo Cardinali/TMS/Toyota  
cc dave\_zellers@toyota.com, Ron Broughman/TMS/Toyota, John Dulzo/Lexus/Toyota@Toyota, Theresa Mosquito/TMS/Toyota@Toyota, Mike\_Shaw@Toyota.com  
Subject Request for Pamela Kalman Overtime

Hello Paolo:

As you may know, today we announced the Toyota-Lexus Consumer Safety Advisory related to Potential Floor Mat Interference with Accelerator Pedal. We are working very closely with TMC and TMA-DC as they have a very tight deadline to get the appropriate report completed and submitted to the agency. They have requested data which is vital in preparing this report.

Theresa and Pamela have been very cooperative and pro-active in assisting us with this important data. Pamela is directly assisting us in the data extractions. She will undoubtedly incur overtime to complete this vital task.

If you would please assist us by approving her overtime, it would be greatly appreciated.

Thank you for your support!

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National Manager  
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